

# Milford Care homes are still open for new admissions



## 10 steps to our COVID-19 policy

01

ROBUST CLEANING  
AND INFECTION  
CONTROL  
PROCESSES



02

LARGE SUPPLY  
OF PPE IN EVERY  
HOME



03

IN DEPTH  
TRAINING FOR  
STAFF



04

PRE-BOOKABLE  
SOCIAL DISTANCED  
VISITS WITH LOVED  
ONES



05

RESIDENTS MIX IN  
SMALL HOUSE-  
HOLDS WITH SOCIAL  
DISTANCING



06

ADVANCED AIR  
PURIFIERS IN EVERY  
BEDROOM KILLING  
AIRBORNE VIRUSES



07

FAMILY ETHOS  
WITH HAPPINESS  
AT THE CORE



08

ACCESS TO  
TESTING FOR ALL  
RESIDENTS AND  
STAFF



09

ALL HOMES HAVE  
GOOD OR  
OUTSTANDING  
RATING FROM CQC



10

ADDITIONAL SUPPORT  
FOR NEW RESIDENTS WITH  
ACTIVITIES AND  
ENRICHMENT WHILST  
SELF-ISOLATING\*



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At Milford Care we understand it can be overwhelming knowing where to begin when it comes to arranging care. When choosing a care home, we know that you want your loved one to be treated with the love, care and respect they deserve.

Our experienced staff are here to put your mind at ease when choosing your relative's new home.

Our family of care homes aim to deliver the kindest possible care within environments specifically designed to encourage engagement and purpose for its residents. This is at the heart of everything we undertake, and this has not changed throughout the COVID-19 pandemic. Milford Care are still extremely passionate about giving your loved one the very best in person-centred care, offering them the chance to continue living fulfilled and independent lives.

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\*In line with Government guidelines new residents must be cared for in their bedroom for a period of 14 days when they first join the care home. During this 14 day period, the homes provide a variety of personalised activities aimed at the preference of the resident. Activity packs are placed in each resident's room on arrival which contain lots of engaging items such as letter writing, colouring in, knitting materials, puzzles and much more.

Our staff will support residents with visiting the gardens, doing activities such as arts and crafts, reading and any hobby they may enjoy during the time they are being cared for in their room.

We will encourage and support our residents to be as active as possible and will do our best to make wishes come true. Chat to us on arrival and we can help make it happen!