

Spencer Grove

SPENCER GROVE CARE HOME

Springwood Gardens, Belper
Derbyshire, DE56 1RT

Tel **01773 599349** Fax **01773 599344**
e-mail **spencergrove@milfordcare.co.uk**
web **www.milfordcare.co.uk**

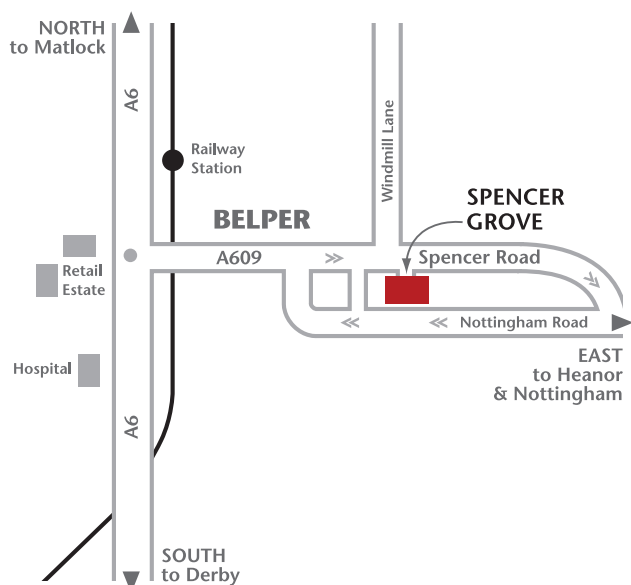


HealthInvestor
Awards 2014
Finalist



Relative of Resident

"A huge thanks to all the staff at Spencer Grove... kindness, patience, comfort, respect and dignity were always evident, no matter what the circumstances. The staff are a credit to their profession"



Award-winning Spencer Grove's unique facilities help provide the very best in comfort and care in a stimulating environment.

Opened in January 2009, the home was professionally designed both with older people's needs and wishes in mind and our wealth of experience in caring for them.

Its spacious layout was recognised in 2009 when Spencer Grove and Lady Well Views Close Care Retirement Apartments won 'Best Healthcare Development 2009' in the LABC East Midlands Building Excellence Awards.

All bedrooms are tastefully furnished and have en suite facilities, some including showers.

For those who prefer their own space, Spencer Grove has 'Care Suites' which offer all the benefits of residential care but contained within a beautifully appointed apartment, most with stunning, elevated views of the surrounding landscape.

Our beautiful Roof Top Gardens also have panoramic views of the Derbyshire countryside. With ample seating and raised flowerbeds, they create a relaxing and engaging environment for our residents.

But the heart of Spencer Grove is its people – including our staff who are trained and qualified to deliver the best service to our residents. Our excellence in Care has been recognised at the Great British Care Awards, where we have had regional winners and national finalists for many years. We have also obtained the Gold Standard End of Life Award which recognises excellence in palliative care.

Above all we want Spencer Grove to be a caring place which caters for all needs, both physically and socially. Our activity coordinators work alongside residents to design a varied programme of activities including armchair exercise classes, painting, quizzes, trips out and the Spencer Grove choir. We also have a hairdresser who visits our onsite salon twice a week.

All our meals are freshly made on site because we understand the importance of tasty and nutritionally well-balanced food. Our chef prepares all menus in consultation with the residents and invites their feedback to ensure maximum enjoyment.

If you would like more details, or wish to visit the Home, please contact one of our team who will be happy to help.

Facilities at a glance

Unique award winning care home	Panoramic views
Spacious en-suite bedrooms	Roof Top Garden
Luxury Care Suites	Activities coordinator
Indoor garden	Visiting Hairdresser
Home cooked meals by in-house chef	Visiting Podiatrist
Visiting Physio & Occupational Therapist	Visiting GP

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Some testimonials received at Spencer Grove:

"Everyone at Spencer Grove has given my mother in law loving attentive care since her admission there in April 2015. The staff are always cheerful and genuinely care for all their residents. My husband and I are very happy to see how well she is being cared for... I like the fact that we can visit her at any time of the day, no set visiting times and, whenever we go, we are always welcomed by all. Mother always tells us that they are very good to her."

(Family of Resident – review on carehome.co.uk)

"I visit weekly and have nothing but praise for all the staff - from the cleaners, to the kitchen ladies, to the carers and the office staff. I see them all and they are all kind, courteous, very caring and nothing is too much trouble for them. You are made very welcome when you visit and if you have any questions they find the time to talk with you. They also find time to talk with the residents which is nice to see. The residential home is clean, well maintained and the food is good. Keep up the good work Spencer Grove Care Home - Excellent."

(Friend of Resident – review on carehome.co.uk)

"Spencer Grove is a well-run care home. The managers are approachable and very helpful. The care staff are always cheerful and have time to answer any questions you may have. The ancillary staff again are always cheerful. The home is kept very clean and the rooms are spacious and airy... On my visits my Dad is always comfortable and his needs are well catered for. There are activities for the residents to take part in and the introduction this year of a monthly trip out has been a great success with the residents"

(Relative of Resident – review on carehome.co.uk)

"A very big thank you for all your care in looking after [Dad]. It was such a comfort when visiting Dad to always see him in clean clothes and to know that he was well fed. His bedroom was spotless. I very much appreciated being made to feel welcome and any concerns or worries were dealt with immediately and sympathetically. You all do a marvelous job"

(Relative of Resident)

"All here are excellent. We know we are safe and cared for 24 hours a day. All staff are calm and patient with us all"

(Resident)

"We have been so impressed by the way that everyone cared for [Dad]. It means a lot to us that everyone knew him and would stop and talk or dance with him. We don't think he could have had better care anywhere else – we are so glad we chose Spencer Grove"

(Relative of Resident)

"Thank you so much to all the staff for so lovingly caring for [my wife] for over six years. We marvel at the consistent and exemplary standard of training and practise that is maintained as new staff is engaged. Many happy memories"

(Relative of Resident)



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