

Hazelgrove

HAZELGROVE CARE HOME

(James Hudson Builders Ltd)
Farley's Lane, Hucknall, NG15 6DP

Tel/Fax **0115 9680706**

e-mail **hazelgrove@milfordcare.co.uk**

web **www.milfordcare.co.uk**



When people come to live or stay with us here at Hazelgrove we work hard to ensure that they feel at home.

Our nurses and carers respond sensitively to the individual needs of residents and continually strive for peace of mind, well-being and quality of life for all in our care.

Whether welcoming newcomers to our home, or taking care of residents who are already part of our family, we have their preferences, contentment and physical comfort at heart.

We have enjoyed great success at the National Care Awards and the Great British Care Awards, with our care staff, catering staff, housekeeping staff and home manager all receiving accolades.

Activities range from garden centre visits and various trips, to keep fit sessions, carpet bowls and singsongs in the lounge. We work with residents to meet their religious needs, and we are always delighted to host concerts by local schoolchildren for those who would like to take part.

Our most recent addition to the Home is a cinema room and newly refurbished hair salon. We also have remodelled our gardens which include an allotment, sensory garden with raised beds and a home for our pet chickens. There's nothing quite like the gentle clucking of the hens as they potter around the lawn – a positive, therapeutic effect well documented in dementia studies. Our little flock also prompts valuable reminiscing, amusement and purposeful pleasure for those who choose to join in with egg collection.

Our home-cooked meals cater for all dietary and cultural needs, with snacks and hot and cold drinks available 24 hours a day. And, just as you would expect at home, family and friends are welcome to join their relative for meals.

Above all, our highly experienced nurses and carers are devoted to making our residents feel both nurtured and at home, no matter how short or long their stay with us.

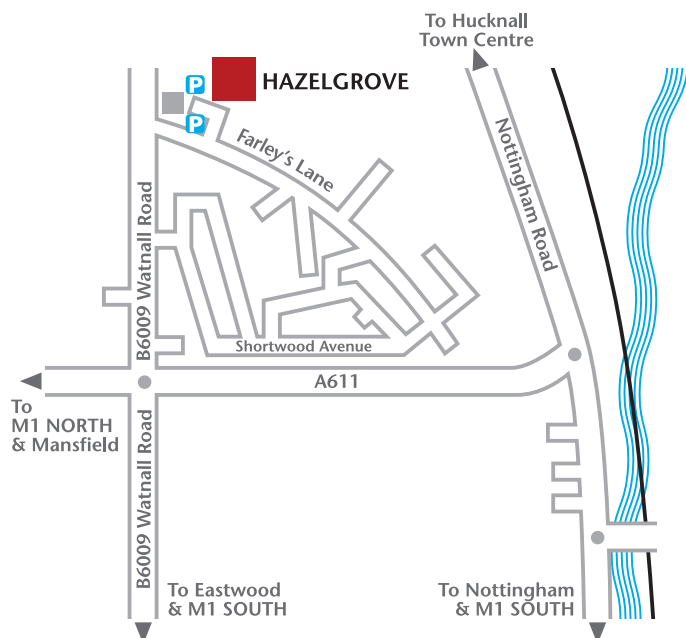
Please contact us for more information, or call in and see us.

Family of resident

"We would just like to say a sincere thank you for all that you did for our Mum. You were brilliant with her and looked after and cared for her so well that it gave us peace of mind knowing that she was safe and secure in your care."

Facilities at a glance

| | |
|--|------------------------|
| Purpose built home | Activities coordinator |
| Reminiscence lounge | Visiting Hairdresser |
| Beautifully landscaped gardens | Visiting Podiatrist |
| Home cooked meals by in-house chef | Visiting GP |
| Visiting Physio & Occupational Therapist | |





Some testimonials received at Hazelgrove:

"Since my parents moved in this time last year following my father's death and mother's illness and operations, the staff have been faultless. They have shown compassion, dignity and always treated them well. I am kept well informed and know that mum is in good hands. We are so glad that we chose Hazelgrove."

(Family of resident, online review carehome.co.uk)

"Thank you so much for the care and kindness you showed my Grandma. It was really reassuring to know she had people who were so warm and kind around her... thank you for all the warm welcomes you've always given me and my family including my children when we have visited. You do a wonderful job and please don't think it goes unnoticed."

(Family of resident)

"We would just like to say a sincere thank you for all that you did for our Mum. You were brilliant with her and looked after and cared for her so well that it gave us peace of mind knowing that she was safe and secure in your care. We will never forget the kindness and patience you showed her during the time she spent with you. Once again our heart-felt thanks."

(Family of resident)

"My family and I would like to sing the praises of the manager and staff at [Hazelgrove] where my mother resides. She had her 100th birthday last Saturday and nothing was spared in making her day really special... When my mother moved from her previous care home she wasn't expected to live, but Hazelgrove turned her around and she has reached this great milestone which I never dreamed she would".

(Family of resident)

"Due to my father's age and illness I found myself looking at residential care homes, none of which my father nor us particularly liked. Luckily I found Hazelgrove, after contacting the Home and speaking to the manager my mind was made up and entirely at ease. She was a very kind thorough, kind and professional person and arranged for my father to look around the Home, meet the staff and indeed have dinner. He was delighted and as a result he is now a full time resident and I am no longer worrying about his care."

(Family of resident)

"Thank you for looking after my mother so very well. The care you showed her was exemplary, nothing was ever too much trouble. You took the time to get to know the woman under the dementia and treated her accordingly. You all do an amazing job and certainly deserve to be valued more by society. Once again, thank you"

(Family of resident)



HAZELGROVE CARE HOME

(James Hudson Builders Ltd) Farley's Lane, Hucknall, Nottingham, NG15 6DP

Tel/Fax **0115 9680706**

e-mail **hazelgrove@milfordcare.co.uk** | web **www.milfordcare.co.uk**