

# Spencer Grove

## SPENCER GROVE CARE HOME

Springwood Gardens, Belper  
Derbyshire, DE56 1JR

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**Derbyshire  
County Council**  
Quality Premium



Winner of Best Care Group  
in Central England 2008



Best Healthcare  
Development 2009



### Resident

*"I would not be here today if I hadn't come to Spencer Grove. Two years ago I was hoisted out of bed, dressed, washed and now I am independent and walking again. Where else could I be so looked after. I am warm, well fed and have no responsibilities. A doctor is called if I feel ill and comes straight away whereas before I had to wait for days for one".*

**A**ward-winning Spencer Grove's unique facilities help provide the very best in comfort and care in a stimulating environment.

Opened in January 2009, the home was professionally designed both with older people's needs and wishes in mind and our wealth of experience in caring for them.

Its spacious layout was recognised in 2009 when Spencer Grove and Lady Well Views Close Care Retirement Apartments won 'Best Healthcare Development 2009' in the LABC East Midlands Building Excellence Awards.

Our beautiful Roof Top Gardens have panoramic views of the Derbyshire countryside. With water features, sensory plants and raised flowerbeds, they create a relaxing and engaging environment for our residents. In cooler months residents can enjoy our indoor gardens, designed to look and feel like a Mediterranean courtyard with bright flowers and light streaming through the atrium.

But the heart of Spencer Grove is its people – including our staff who are trained and qualified to deliver the best service to our residents. We also have excellent relations with other visiting healthcare professionals such as GPs, physiotherapists, occupational therapists and podiatrists.

With social needs in mind, our activity coordinator works alongside residents to design a varied programme of activities including armchair exercise classes, painting, quizzes and pampering days. We also have a hairdresser who visits our onsite salon twice a week.

Fresh, home-cooked, nutritionally well-balanced food is another important aspect of our care. Menus are prepared in consultation with our residents to ensure maximum enjoyment.

At Spencer Grove all bedrooms have en suite facilities, many of which include showers too.

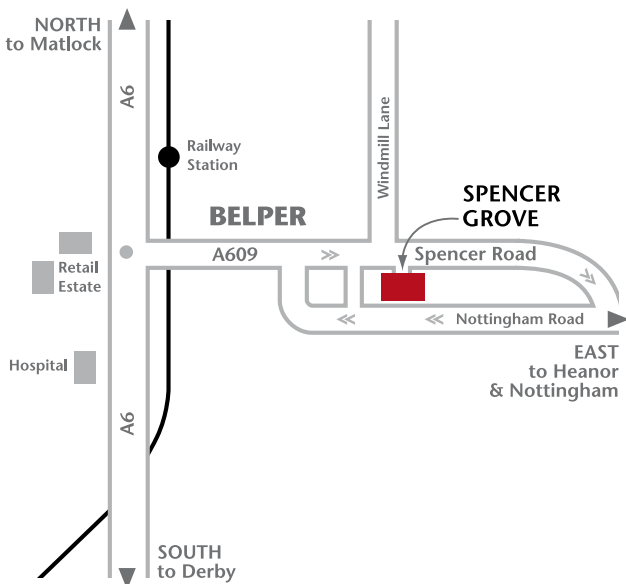
If you would like more details, or wish to visit, do contact us.



Manager,  
Donna  
Annable

### Facilities at a glance

Unique award winning care home	Panoramic views
Spacious en-suite bedrooms	Activities coordinator
Indoor garden	Minibus for outings
Landscaped flat roof garden	Visiting Hairdresser
Home cooked meals by in-house chef	Visiting Podiatrist
Visiting Physio & Occupational Therapist	Visiting GP



# Spencer Grove

## Some recent testimonials received at Spencer Grove:

*“Very competent staff here and facilities excellent. Only home I know where you can have a cooked English breakfast. Was in [a neighbouring care home] before on respite and did not like it. All you could have for breakfast there was toast.” (Resident, December 2010)*

*“Thank you for the wonderful care that you gave Mum. We particularly appreciated the sensitivity and respect for Mum’s dignity that you showed her. She really could not have had better care.” (Family of resident, January 2011)*

*“Thank you for the excellent care and attention you all gave to our mother. During her stay we could find no fault in anything at all and would highly recommend Spencer Grove to anyone wishing to place a loved one into nursing care. As the card says, you are all special people.” (Family of resident, May 2010)*

*“Dad didn’t want to come here, he had spent his working life at Blount’s and was adamant he didn’t want to spend his last days here. The day he moved in, we visited with great trepidation only to find him sat in his chair, clean, tidy, shaved and dressed with a big smile on his face (something we hadn’t see in 4 months in hospital) and he said “it’s alright here”, from then on he settled in and spent the last eighteen months assisted by carers and staff he regarded as friends, and was always appreciative of everything you did for him” (April, 2011)*

*“I will never forget the care, kindness and professionalism given by you to not only mum by everyone of us. Mum went into Spencer Grove with understandably some apprehension, but in the time she was there she found great affection from all of you and even some special friends.” (Family of resident, July 2011)*

*“Thank you more than words can say for taking care of our mum with such care, dedication, skill and kindness. It’s never easy to leave a loved member of the family in the care of others but she could not have been in a better place. The respect and dignity you gave her were priceless gifts. I know you felt as we who have loved her all our lives did, that she was a truly genuine, loving person – with a twinkle in her eye, with such elegance, and such amazing courage. She came to be deeply fond of you all who cared for here. She always talked about how much she appreciated all you did for her. The quality of the care you gave her and the wonderful support and empathy you gave to us, her family and friends were things I will never forget.” (Family of resident, 2011)*



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