

Milford and Coach House Newsletter

Autumn 2005

We would like to welcome several new staff members who have recently been employed by Milford House

- **Debbie Wymer** (days) previously worked for Milford House on a full time basis, Debbie will now be working on a bank / relief basis to help with holiday cover etc. Debbie works full-time as a Prison Officer. Debbie is also a very talented organist and will occasionally be knocking out a tune for us also.
- **Zoe Falconbridge** (days) previously worked for Milford House on a full-time basis, Zoe will also be working on a bank / relief basis. Zoe is Debbie Wymer" daughter and out of work is a full-time mother of two.
- **Jodie Leach** (days) Jodie originally joined Milford on a temporary basis, however, she has fitted in so well that she has decided to stay full-time on a permanent basis.
- **Vicki Leach** (days) (Jodie's sister) also joined us on a part-time / relief basis and like her sister has decided to continue full-time, she hopes to study for NVQ awards and eventually pursue her Registered Nurse Training.
- **Karen White** (days) Karen has 2 years experience of working in a Care environment and she finds the work very rewarding. Karen is sister to Claire O'Rourke. Karen's hobby is her motorbike. Karen will be working weekends only.
- **Claire O'Rourke** (days) Claire worked at The Coach House approximately 14 years ago and is well remembered by some existing staff as being an asset to any team. Out of work Claire also enjoys her motorbike. Claire will be working 2 evenings per week
- **Carolyn Morris** (nights) Carolyn is Carol Wingfield's daughter (Senior Care at The Coach House), she has previously worked as a Care Assistant in another Care home. Carolyn spends time showing a pony out of work.

Inside this issue

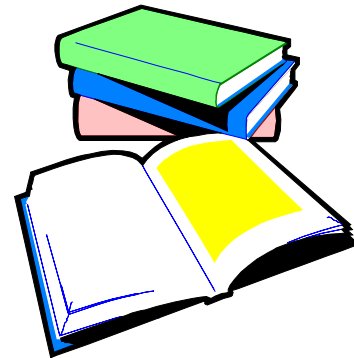
New staff	Pg 1/2
Training	Pg 2
Progress & Development	Pg 3
Recent events	Pg 3/4
Recent outings/ Entertainment	Pg 4/5
Forthcoming Entertainment	Pg 5



Manager: Sharon Price
Milford House Care
Home
Derby Road
Milford
Derbyshire
DE56 0QW
01332 841753

- **Ann Wilkinson** (nights) Ann previously worked at Milford House and has also worked at the wards at Babington Hospital. Ann originally joined us on 2 nights per week and has since increased to 4 nights. Ann will be employed as a Senior Care Assistant for nights at Milford House.
- **Angela Inckle** (Cook) Angela has many years experience catering for large numbers, she has previously worked at Thorntons, private day nurseries and Broomfield College. Angela is highly trained and has already added a wider variety to the meals at Milford House including individual vegetarian menus, Angela's role will grow with the progression of the link to the Coach House.
- **Katherine Leigh** (days) Katherine is recruited on a temporary basis and she will be with us until New Year, Katherine is then going to teach English abroad.

All of our new staff have settled into the team extremely well and between them they have completed lots of training to enable them to be efficient team workers.



Recent Staff Training

- Falls Awareness (4 staff)
- Venepuncture Training (3 staff)
- Health & Safety Training (11 staff)
- Food Hygiene Training (8 staff)
- Care of Medicines (2 staff)
- Steps to better Management (1 staff)
- Visual Impairment Awareness (5 staff)
- Training
- Moving & Handling Training (All staff)

We are constantly providing relevant training for staff in all areas to ensure they are up to date with best practice. We feel that the Homes benefit from the

Current/Planned Training

- NVQ Level 3 (4 staff)
- NVQ Level 2 (6 staff)
- Certificate in Nutrition (1 staff)
- Our Duty of Care (2 staff)
- Product Training (10 staff)
- Adult Protection Training (21 staff)

training we provide and this is reflected in plaudits which we receive from visiting professionals.

Progress/Development

- ❖ **The link to join the kitchen is now well underway and this will be a very positive move for Milford and Coach now being registered as one Home. The kitchen will remain on the lower level at Milford House and a dumb waiter will be provided for delivery of meals to the Coach House. A new Head Cook (Angela) has been employed ahead of the work so that she can move with the work and be established beforehand. In addition to this work the areas surrounding the kitchen are being upgraded to provide better links to the laundry area. Also the Dining Area of the Coach House will be upgraded and we are hoping that it will have more natural light to brighten it up.**
 - ❖ **The Weston Centre in Duffield (Day Centre for the elderly) has recently appealed for help and we have contacted them to offer relief services of our staff. Now that annual holidays are mostly over we are in a good position with regards to staffing and it will be achievable to offer a small amount of help without compromising the care of our residents.**
 - ❖ **We continue to seek feedback on our care and procedures via quality assurance questionnaires. These are acted upon accordingly and we feel we are able to improve our service by monitoring outcomes of feedback. Anyone wishing to provide feedback is welcome to do so by speaking to Sharon.**
-

Recent Events

- ❑ **Caryl and Aldrich are the proud parents of baby Allyssa Nicole born on 24th July 2005.**
- ❑ **Bev and Lorry now have a baby brother for Patricia, Thomas Benjamin, born 5th August 2005.**
- ❑ **Eric Holmes (Milford) and his wife Elsie celebrated their Diamond Wedding with their family at Milford House.**



Autumn 2005

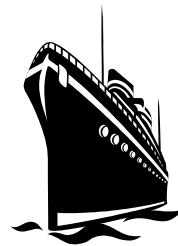
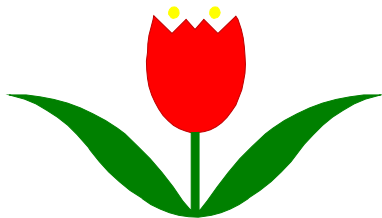
4

- Clarice Kirk (Milford) celebrated her 103rd birthday on 17th August and a lovely article was published in the local press, Clarice recalled her life to perfection and said that it had been 'a happy life!'
- Milford House celebrated 20 years of Care on 11th September twinned with the Summer Fayre which raised £1011 to boost the Residents Funds of both Milford and Coach House.
- Caren passed her driving test on 8th October 2005, Congratulations!



Recent Outings / Entertainment

- **A group of residents from both Milford & Coach House enjoyed a lovely day on the St John Crusader at Colwick Marina, a 4 hour trip which included locks on a specially adapted Canal boat**



- **Residents of both Milford and Coach enjoyed a show performed by SG Productions, "Give my regards to Broadway", this was performed at the Coach House in true theatre style and residents of Milford also joined in the fun!**
- **A trip to the Lavender Farm at Etwall was lovely, an opportunity for some of our impaired residents to enjoy lovely smells of a variety of Lavender and herbs. We had a superb cream tea and couldn't resist chips by the canalside in Willington on the way back (was it on the way back or did we just say that?)**

4

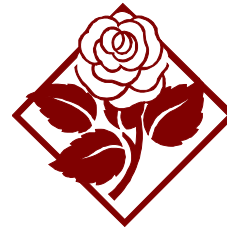
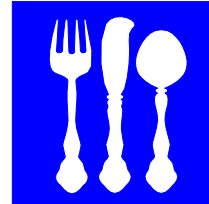
Autumn 2005

5

All residents were treated to Lavender soap.



- Many singers and entertainers have also been for hour long sessions to brighten up the afternoons
- Nine residents of both Milford and Coach House enjoyed lunch and drinks at The Mill House on 20th October.
- A reminiscence trip was enjoyed on 21st October by several residents of both Milford and Coach House, residents visited previous homes and places of interest, they were astounded by the changes locally.
- On the 19th October Aromatherapy / Massage session was enjoyed by some of our stroke clients and others who fancied pampering.



Does anyone know of anybody who can do us a turn or volunteer a little time to spend entertaining our residents, if so please speak to Sharon Price.

Milford House Care Homes
Derby Road
Milford
Derbyshire
DE56 0QW
01332 841753

Forthcoming Entertainment

- | | |
|---------------------------|--|
| 31 st October | - Halloween Supper |
| 5 th November | - Fireworks with Pie & pea supper |
| 13 th November | - Chris Harris/Keyboards&vocals |
| 15 th November | - Outing to Circus Starr (all human circus) at Elvaston Castle |
| 13 th December | - Residents Christmas Dinner at Derby Garden Centre |
| 21 st December | - Milford&Coach Christmas parties with Rock 'n' Jive Duo |

Relatives, visitors and friends are always made welcome to join in with our activities.

We will happily provide private parties for anyone who would like to celebrate a special occasion with their relative.

5

